

Student Complaint Information by State and Agency

October 2020 update

California	Bureau for Private Postsecondary Education	http://www.bppe.ca.gov/enforcement/complaint.shtml * for institutions regulated by BPPE. https://www.dca.ca.gov/consumers/complaints/oos_students.shtml *for out of state institutions not subject to BPPE.
Colorado	Colorado Department of Higher Education AND Private Occupational Schools	https://highered.colorado.gov/filing-student-complaint
Connecticut	The Office of Financial and Academic Affairs for Higher Education	http://www.ctohe.org/StudentComplaints.shtml
Delaware	Delaware Department of Education	Only successful finding the complaint process for SARA Approved Delaware institutions - applicable for complaints under SARA policy ONLY.
District of Columbia	Education Licensure Commission	https://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints
Federated States of Micronesia		unknown
Florida	Commission for Independent Education- Department of Education	http://www.fldoe.org/policy/cie/file-a-complaint.stml
Georgia	Nonpublic Postsecondary Education Commission	https://gnpec.georgia.gov/student-complaints
Guam		unknown
Hawaii	Hawaii Post-Secondary Education Authorization Program	http://cca.hawaii.gov/hpeap/student-complaint-process/
Idaho	Idaho State Board of Education	https://boardofed.idaho.gov/higher-education

Indiana	Indiana Department of Workforce Development	https://www.in.gov/dwd/octs.htm
	Indiana Commission of Higher Education	https://www.in.gov/che/2744.htm
Iowa	Iowa College Student Aid Commission	https://www.iowacollegeaid.gov/StudentComplaintForm
Kansas	Kansas Board of Regents	https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process
Kentucky	Kentucky Council on Postsecondary Education	http://cpe.ky.gov/campuses/consumer_complaint.html
	Kentucky Commission on Proprietary Education	http://www.kcpe.ky.gov/forms/FormtoFileaComplaint.pdf
Louisiana	Louisiana Board of Regent	https://regents.la.gov/students-parents/student-complaint-process/
	Proprietary Schools	https://www.regents.la.gov/assets/docs/2014/07/StudentComplaintProcedure.pdf
Maine	Maine Department of Education, Office of Higher Education Services	No posted non-SARA complaint process could be found through the website for the higher education agency.
Maryland	Maryland Higher Education Commission	https://mhec.maryland.gov/institutions_training/Pages/acadaff/acadaffairsdepartments.aspx
Massachusetts	Office of Private Occupational School Education	http://www.mass.gov/ocabr/government/oca-agencies/dpl-ip/schools/students/information-for-students.html
	Massachusetts Department of Higher Education	https://www.mass.edu/forstufam/complaints/complaints.asp
Michigan	Michigan Department of Licensing and	https://www.michigan.gov/documents/lara/Post-Secondary_Student_Complaints_498839_7.pdf

	Regulatory Affairs	
Minnesota	Minnesota Office of Higher Education	http://www.ohe.state.mn.us/mPg.cfm?pageID=1078
Mississippi	Mississippi Commission on College Accreditation	http://www.mississippi.edu/mcca/student_complaint_process.asp
	Commission on Proprietary School and College Registration	http://www.sbcjc.cc.ms.us/pdfs/pg/PSComplaintForm.pdf
Missouri	Missouri Department of Higher Education	https://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf
Montana	Montana University System, Montana Board of Regents	http://www.mus.edu/MUS-statement-of-complaint-process.asp
Nebraska	Nebraska Department of Education, Private Postsecondary Career Schools Nebraska Coordinating Commission for	https://www.education.ne.gov/wp-content/uploads/2017/07/PPCS_Complaint-form.pdf

VK	Occupational Employment Information	
	Office of the Secretary of Higher Education	http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml
New Mexico	New Mexico Higher Education Department	http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx
New York	Office of College and University Evaluation	http://www.nysed.gov/college-university-evaluation/filing-complaint-about-college-or-university
	Adult Career and Continuing Ed. Services	http://www.acces.nysed.gov/bpss/student-rights
North Carolina	The University of North Carolina System	https://www.northcarolina.edu/post-secondary-education-complaints/
	The North Carolina Community College System (Office of Proprietary School Services)	https://www.nccommunitycolleges.edu/proprietary-schools
North Dakota	North Dakota State Board for Career and Technical Education	https://www.cte.nd.gov/sites/www/files/documents/PrivatePS/NDSBCTE_Student_Complaint_Procedure.pdf
	North Dakota University System	https://ndus.edu/state-authorization-sara/
Northern Marianas Islands		unknown
Ohio	The Ohio Board of Regents	https://www.ohiohighered.org/students/complaints
	Ohio State Board of Career Colleges and Schools	http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx
Oklahoma	Oklahoma State Regents for Higher Education	https://www.okhighered.org/current-college-students/complaints.shtml

U.S. Virgin Islands		Unknown
Utah	Utah Division of Consumer Protection	http://consumerprotection.utah.gov/complaints/index.html
Vermont	Vermont State Board of Education	https://education.vermont.gov/documents/postsecondary-program-complaint-resolution
Virginia	Private & Out-of-State Postsecondary Education, State Council of Higher Education for Virginia	https://schev.edu/index/students-and-parents/resources/student-complaints
Washington	Washington Student Achievement Council Washington Workforce Training and Educ. Coord. Board	https://wsac.wa.gov/student-complaints https://www.wtb.wa.gov/private-career-